



Accessing Private Passport on Your Smartphone

With Private Passport Mobile you are able to access your accounts anywhere you can use your smartphone.

GET MOVING WITH PRIVATE PASSPORT MOBILE

Convenience and flexibility are two of the biggest benefits of banking by smartphone. With Private Passport Mobile you are only a few taps away from access to your accounts and an expansive view of your financial picture. Anywhere and at any time, Private Passport Mobile enables you to:

- Check real-time banking balances.
- View all recent account activity.
- Transfer funds between Northern Trust and non-Northern Trust accounts.
- Pay bills.
- Find a surcharge-free ATM or Northern Trust office.

To initiate access to Private Passport on your smartphone, visit m.northerntrust.com or scan the QR code below.



SECURITY AND SAFEGUARDS

Whether you use Northern Trust Private Passport via your smartphone or an Internet connection, we use security with the goal to keep your information safe. Smartphone access to your accounts matches the same level of security you are accustomed to with computer access to Private Passport. User IDs and passwords, additional security questions and encrypted transmissions are a few of the measures utilized to help assure only authorized users have access to your accounts. Even if your smartphone is lost or stolen, only you can initiate new account activity.

As with any electronic access to financial services, there are a number of basic security precautions you can take to guard your information.

Be aware of your surroundings.

Mobile banking lets you check your balance or transfer funds, whether you are commuting on a train or standing in line at a store. Be sure that wherever you are, you do your best to angle your screen to keep people around you from seeing any information you don't want them to see, such as a user ID, password or account balance.

Don't store passwords on your phone.

Some mobile browsers will attempt to reduce the time you spend on future visits to the site by storing your user ID and password. Do not use this feature on your mobile device. Should your smartphone be lost or stolen, the account could be accessed using the stored credentials.

Never share your credentials.

As with any important password, never share your user ID or password with others. If family members or others must have access to accounts, please speak with your relationship manager about creating appropriate access.



Don't click on links in messages or e-mails from people you don't know.

Links from unknown sources could make you vulnerable to malware or a computer virus. Some criminals use "phishing," contacting you by an e-mail that encourages you to click on a Web site link within the message. The link takes you to a fake site made to look like a site familiar to you, where the criminals hope to dupe you into providing them with your personal information.

Always log out of the site when you are finished.

Private Passport does include an automatic signoff feature, which is why you may be asked to re-enter your credentials after a period of inactivity. Regardless, you should always logout to ensure that others do not use an active session to perform unauthorized activities with your user ID.

Monitor your account activity.

Mobile access makes your recent activity easily accessible. You can use this to your advantage by keeping an eye on your accounts. If you notice transactions listed you suspect are not yours, contact Northern Trust immediately.

Secure your mobile device.

There are many additional precautions that can help keep your personal data safe. Most smartphones now offer password protection. Some smartphones also support apps that can remotely deactivate or even erase the information stored on your phone. If you do lose your smartphone, contact your service provider immediately. We encourage you to take advantage of all the security features your device has to offer.

Need Help?

If you have any questions or would like more information, call the Private Passport Help Center at 1-888-635-5350. Outside the U.S., call 1-312-557-5900.